## Natural Beauty 1H2O13 Results

 Presentation16 August 2013

## Summarized Results in 1H2013

- Turnover dropped by 18.9\%
- Gross margin at 75.9\%
- Net profit decreased by $27.7 \%$ to HK\$36.1 million
- Net cash 463 million with no borrowings compared to 432 million at 31 Dec 2012
- Interim dividend HK\$0.01 per share (1H2012: HK\$0.02 per share)


## 1H2012 Vs. 1H2013

For six months ended

| HK\$ Million 30 June, | Chg \% |  |  |
| :--- | :---: | ---: | ---: |
|  | 2012 | 2013 |  |
| Turnover | 250.9 | 203.6 | $-18.9 \%$ |
| Gross profit | 204.1 | 154.5 | $-24.3 \%$ |
| Profit before tax | 77.6 | 36.6 | $-52.8 \%$ |
| Net profit | 50.0 | 36.1 | $-27.8 \%$ |
| Dividend per share (HK cents) |  |  |  |
| - Interim (HK cents) | 2.00 | 1.00 | $-50.0 \%$ |
| Dividend payout (\%) | 79.7 | 55.4 | -24.3 |
| Basic EPS (HK cents) | 2.51 | 1.81 | $-27.9 \%$ |


|  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |

## Water Fall Chart

## 1H2012 NET PROFIT to 1H2013 NET PROFIT



## Balance sheet at 30 June 2013

| 1H2013 Unaudited HK\$'000 | FY2012 |  |  |
| :---: | :---: | :---: | :---: |
|  | Audited | Variance | Variance |
|  | HK\$'000 | HK\$'000 | \% |
| 5,784 | 5,962 | (178) | -3.0\% |
| 262,819 | 272,762 | $(9,943)$ | -3.6\% |
| 9,513 | 9,465 | 48 | 0.5\% |
| 28,138 | 27,643 | 495 | 1.8\% |
|  | 684 | (684) | -100.0\% |
| 12,566 | 12,303 | 263 | 2.1\% |
| 318,820 | 328,819 | $(9,999)$ | -3.0\% |
| 68,066 | 67,427 | 639 | 0.9\% |
| 61,792 | 55,071 | 6,721 | 12.2\% |
| 309 | 302 | 7 | 2.3\% |
| 463,075 | 432,441 | 30,634 | 7.1\% |
| 593,242 | 555,241 | 38,001 | 6.8\% |
| 106,722 | 115,327 | $(8,605)$ | -7.5\% |
| 7,484 | 5,927 | 1,557 | 26.3\% |
| 2,042 | 4,704 | $(2,662)$ | -56.6\% |
| 116,248 | 125,958 | $(9,710)$ | -7.7\% |
| 476,994 | 429,283 | 47,711 | 11.1\% |
| 795,814 | 758,102 | 37,712 | 5.0\% |
| 233 | - | 233 | N/A |
| 13,271 | 10,106 | 3,165 | 31.3\% |
| 13,504 | 10,106 | 3,398 | 33.6\% |
| 782,310 | 747,996 | 34,314 | 4.6\% |

Non-current assets
Investment properties
Property, plant and equipment
Prepaid lease payment
Goodwill
Deferred tax assets
Deposits paid for acquisition of land use right

## Current assets

Inventories
Trade and other receivables
Prepaid lease payment
Bank balances and cash

## Current liablilities

Trade and other payables
Deferred income
Current taxation

Net current assets

Total assets less current liabilities

## Non-current liabilities

Deferred taxation
Retirement benefit obligations

## Cash Flow

| Cash Flow For First Six Months (unaudited) | 2012 | 2013 |  |
| :--- | ---: | ---: | ---: |
| Operating profits before working capital changes | HK\$'000 | HK\$'000 | Chg \% |
| Increase in inventories | 105,690 | 58,140 |  |
| Increase in trade and other | $(20,783)$ | $(2,422)$ |  |
| receivables | $(7,623)$ | $(10,259)$ |  |
| Decrease in trade and other payables | $(24,927)$ | $(12,654)$ |  |
| (Decrease)/Increase in retirement benefits obligation | 55 | $(301)$ |  |
| Tax paid | $(30,762)$ | $(934)$ |  |
| Cash generated from operations | 21,650 | 31,570 | $46 \%$ |
| Investing Cash Flow - CAPEX |  |  |  |
| Investing Cash Flow - interest income | $(21,253)$ | $(7,823)$ |  |
| Proceeds from disposal of PPE | 3,765 | 3,974 |  |
| Decrease in pledged bank deposit | 3,759 | 0 |  |
| Financing activities - Dividends paid | 443 | 0 |  |
| Exchange effect | $(100,105)$ | 0 | 0,705 |
| Free Cash Flow | 2,913 |  |  |
| Opening Cash at 1 January | $(90,036)$ | 30,634 |  |
| Closing Cash at 30 June | 558,292 | 432,441 |  |

## Key Ratios

| , | For six months ended 30 June, | For year ended 31 December, | For six months ended 30 June, | vs. 12/2012 Chg |
| :---: | :---: | :---: | :---: | :---: |
|  | 2012 | 2012 | 2013 |  |
| A/R days * | 23 days | 18 days | 23 days | 5 days |
| A/P days * | 111 days | 63 days | 51 days | -12 days |
| Inventory turnover days * | 228 days | 238 days | 253 days | 15 days |
| ROE * (\%) | 13.3 | 15.3 | 9.2 | -6.1 pts |
| ROA * (\%) | 11.1 | 13.0 | 7.9 | -5.1 pts |
| Cash (HK\$ million) | 468.3 | 432.4 | 463.1 | 7.1\% |
| Gearing Ratio | Net cash | Net Cash | Net Cash | N/A |
| Dividend payout (\%) | 79.9 | 33.6 | 55.4 | 21.8 pts |
| Basic EPS (HK cents) | 2.51 | 5.96 | 1.81 | -69.6\% |

* Annualized for comparison purpose.

Cash represents $50.8 \%$ of total assets as of 30 June 2013.

## Turnover Analysis for 1H2O13

| Geographical Revenue Breakdown Expressed in HK\$'000 | 1H2012 | \% | 1H2013 | \% | Variance Var (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PRC | 189,601 | 76\% | 161,060 | 79\% | $(28,541)-15.1 \%$ |
| Taiwan | 57,467 | 23\% | 39,704 | 20\% | $(17,763)-30.9 \%$ |
| Others | 3,857 | 2\% | 2,835 | 1\% | $(1,022)-26.5 \%$ |
| Total | 250,925 | 100\% | 203,599 | 100\% | $(47,326)-18.9 \%$ |
| Revenue By Type Break |  |  |  |  |  |
| Expressed in HK\$'000 | 1H2012 | \% | 1H2013 | \% | Variance Var (\%) |
| Product sales | 248,995 | 99\% | 201,693 | 99\% | $(47,302)-19.0 \%$ |
| Services | 1,930 | 1\% | 1,906 | 1\% | (24) -1.2\% |
| Total | 250,925 | 100\% | 203,599 | 100\% | $(47,326)-18.9 \%$ |

## Store Count at 30 June 2013



## Average Sales Per Store

| Average Sales Per Store |  |  |  |
| :--- | :---: | :---: | :---: |
| (HK\$) | $\mathbf{1 H 2 0 1 2}$ | $\mathbf{1 H 2 0 1 3}$ | Chg (\%) |
| PRC | 156,000 | 138,000 | $-11.5 \%$ |
| Taiwan | 183,000 | 136,000 | $-\mathbf{- 2 5 . 7 \%}$ |
| Group | $\mathbf{1 6 1 , 0 0 0}$ | $\mathbf{1 3 8 , 0 0 0}$ | $\mathbf{- 1 4 . 3 \%}$ |

## Group Margins



Situation Analysis

## Top 10 Issues/Questions(1/2)

1 - There are no "KA" in areas, more than $90 \%$ customers only have 1 store, and $10 \%$ customers have 2-3 stores;

2 - NB does not have a system in monitoring/leading franchisees' "sell-in, sell-thru and inventory control" activities;

3 - Most of franchisees are firm believers of NB, full of passion, but not equipped with commercial capabilities and managerial skills to expand further;

4 - Lack of continuous products and technology training so it's hard to retain/recruit beauticians;

5 - High inventory built up due to attractive 2011 incentives and high operating cost (mainly rent and labor) combined are attributing to loss for 2012 ;

## Top 10 Issues/Questions(2/2)

6 - E-commerce business is cannibalizing franchisee business and they blame on NB for not controlling the source of goods on line;

7 - Not enough marketing efforts in helping recruiting new customers; promotions activities were not connecting to consumers directly;

8 - NCS store project enhances NB brand image in general but not as effective on acquiring new customers;

9 - NCS project does not focus on spa management and outfit of treatment rooms;

10 - Poor quality of franchisees, top 500 accounts made up $\mathbf{8 7 . 7 \%} 2013$ YTD sales in China

## Our Strategies

## Protect the Core

——Go "Retail" -consumers/marketplace dictate our behaviors

- Need to build a consumer oriented corporate culture;
- Retail accountability - to manage top 300 franchises (aiming to cover Tier $1 \& 230$ cities) as our own spa - sales team to bear retail KPIs
- Open self-own spas in major CBDs to attract age 30-45 office ladies, set up the best practice, train beauticians pool, and enhance brand awareness


## Expansion-—"Regional Competitors" Attack Plan

- Identify Regional Competitors' locations potentially serve NB's targeted consumers;
- Open self-own SPA or Franchisees' SPA near by to acquire their customers to increase our penetrations;


## Expansion-— New markets

- E-commerce
- Stremark

New markets with ample opportunities need more focused efforts in products and marketing to serve consumers, not only replying on brand awareness.

